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WHITES ONLY

Akpos was the only black man on a cruise ship that was about to sink. He was the toilet cleaner on the ship. The white people looked among themselves for someone to pray but no one wanted to as everyone was scared. With tears in his eyes, the ship captain suddenly spotted Akpos. He pointed his finger at him and shouted, "You! Pray for us!" Afraid he would be punished for not listening, Akpos agreed and started his prayer with confidence, "Lord, as I was boarding this ship, it said 'WHITES ONLY'. When I wanted to use the bathroom, the sign said 'WHITES ONLY'. When I went to the tables for food, it said, 'WHITES ONLY'. So Lord, as this ship is about to sink, I pray that you take 'WHITES ONLY' "AMEN"

WHO MUMU PASS??

- 1) A man who removes his shoes to enter a taxi
- 2) A man who goes to the bank with a spanner to open a bank account
- 3) A man who went to bed with a ruler just
- to know how long he has slept
- 4) A man who watches news on tv and waves at a news reader
- 5) A nurse who wakes up a sleeping patient simply because she forgot to give him sleeping pills
- 6) A man who lowers his tv volume because he wants to read a text message
- 7) A man who sprays himself with Mortein to keep mosquitoes away
- 8) A man who polishes his shoes to take a passport size photo
- 9) A man who climbed a mango tree to check if the mango was ripe enough, then came down and started stoning.

A Maths teacher asked Ajasco a Simple

Teacher: Ajasco, what is '2' raised to power '5'. Question in a Warri school...

Ajasco: Wetin '2' dey raise power for '5, dem Ajasco stood up and replied... be mate?...'2' leave '3', '4' come dey raise power for '5', use ... for '5'...him wan die?... Him no know say '5' use ...

three years senior am..." The teacher fainted.....

ALL IDIOTS STAND UP

Teacher: All idiots stand up.

Teacher: So you are an idiot?

Clem: No ma... I just can't bear

While eating lunch, a husband, his wife and their son, the son was eating roughly and the following conversation took place between the father and his son. FATHER: You're eating like a

small pig.

Johnson: OK daddy.

FATHER: Do you know what a small pig is?

Johnson: Yes of course, son of a big pig.



Clem stood up.

Agbo: Daddy, I fell in love and want to date this awesome girl Father: "That's great son. Who is she?

Agbo: "It's Sandra, the neighbor's daughter"

Father: "Oh I wish you hadn't said that. I have to tell you something son, but you must promise not to tell your mother. Sandra is actually your sister."

Agbo is naturally bummed out, but a couple of months later. Agbo: "Daddy, I fell in love again and she is even hotter!"

Agbo: "It's Angela, the other neighbor's daughter.

Father: "That's great son, Who is she?"

Father: "Oh I wish you hadn't said that. Angela is also your sister." This went on couple of times and Agbo was so mad, he went straight to his mother crying.

Agbo: "Mum I am so mad at dad! I fell in love with six girls but I can't date any of them because dad is their father!"

The mother hugs him affectionately and says: "My love, you can date whoever you want.

Don't listen to him He isn't your father." Agbo Faints...!!!

COME TO MY HOUSE

Johnny was in his new limousine when he saw a man eating grass by the roadside. He ordered his driver to stop and he got out to investigate. "Why are you eating grass?" he

"I don't have any money for food," the poor man replied.

"Oh, please come to my house!"Johnny said.

"But sir, I have a wife and four children...the man replied." "Bring them along!" Johnny said. They all climbed into the limousine. As they were going, the poor fellow

'FOR THE SICK

A little girl was attending a church service with her mother when she started to complain that she was feeling unwell.

"I think I need to throw up," said the girl.

"Well, go outside," said the mother, "and use the bushes by the front door of the church." The little girl went off but was back less than a minute later. "That was quick," said the mother. "Did you throw up?"

"Yes, but I didn't need to go outside. I used a box near the door that says 'For the sick'."





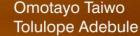


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Associate Editor

Associate Writers

Mr. Gboyega Oluwatusin







elcome to this edition of Vitanews. We are confident you will enjoy reading through. We have deliberately within this edition more visuals for easy cover to cover touch. No thanks to this age of instagram, facebook, twitter, at al. The cover story is the First Baby of The Year Event. You will enjoy every bit of this report. The excitement was ladened with emotion, being the last one for Her Excellency, Dame Abimbola Fashola. She was in top spirit and particularly grateful to Vitafoam for partnering with her these years while in office. To make the event colourful, past First Babies of the Year since 2008 were present to equally welcome the 2015 First Baby of The Year.

Half year in Vitafoam did not go like a hundred meter dash. Pockets of exciting events created pauses that made the period busy. The last quarter of the year was filled with marketing activities. Worth mentioning is the "Much More Than Mattress Campaign". It was a 360 degree thematic campaign mix that combed up our beautiful gamut of products just as many people were not aware Vitafoam is not just about mattress, the flagship product. In this edition, you will also see the Regional Sales Conference. We departed a bit from the usual by regionizing the Conference for maximum impact. The intimidating advantage of Vitafoam is the fact that we run a one-stop shop in mattress,



bedding, insulation and furniture. There are Christmas FunFare activities for children as you will also see bits of our CSR activities.

2014 Management Conference took center stage in October. Top Managers pan Nigeria converged at Gateway Hotel Ijebu Ode to X-Ray Business Performance and strategize with serious commitment for the 2015 Financial Year. The Conference had with it good dose of fun-filled outdoor learning exercises that drove home essentials of leadership. The pictures say volumes.

This edition presents the Health, Safety and Environment week that witnessed an impressive turnout from employees, fire service at State and Federal Level and Corporate Organisations. The thrust was Behavioural Based Safety. New Comfort Centers were opened to meet the cravings of the localities. To wrap up the year, we had a beautiful end of the year party in all factory locations.

Let me allow you to sit back and enjoy your Vitanews.
Cheers

Akin Oladiran Editor-in-Chief



n the very first day of the year, that cold morning, all roads led to the foremost 'baby factory', the Lagos Island Maternity Hospital, Lagos where neatly laid in a cot, was the first baby 'produced by the factory' for the year. In the midst of the harmattan haze, your beloved Vitafoar Nigeria Plc was the first to welcome the baby at the hospital in a gesture that has becom tradition of the company for over a decade The joy of the new birth and the celebration of entering the new year permeated the air to give a party-like ambience that was laced with fanfare and excitement.

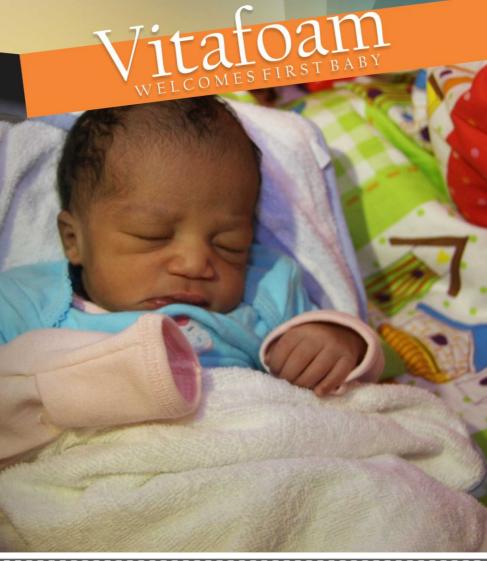
Weighing 2.3kg, the first baby, a female, was born to the family of Mr. and Mrs. S. T. Ogunnaike at 12:01am. The baby was welcomed by our Group Managing Director, Mr. Joel Ajiga, together with the management team which included the Group Technical Director, Mr. Taiwo Adeniyi, Head, Human Resources, Mr. Akin Oladiran and National Sales Manager, Mr. Sola Owoade to mention a

Interestingly, this year's celebration had in attendance previous babies of the year from 2008 to 2014, save for the baby of 2012 who was unavoidably absent. Their attendance if nothing else, provided an opportunity for

them to say thank you to the company from whom they had received their first gifts of life. It was a beauty to behold how well and fast these kids had grown, a testament to the promise of comfort and good living that Vitafoam products give.

Presenting Vitafoam gifts to the first baby, Mr. Joel Ajiga, said it has been the tradition of the company to shower gifts on first babies, the hospital management as well as its outstanding staff. He stated that as part of the travelling mattresses, among others as The wife of Lagos State governor, company's corporate social responsibility, well as principal officers who had shown Abimbola Fashola, who like Vitafoam had Vitafoam is dedicated to giving the babies outstanding qualities in the last one year. made it a tradition to welcome first babies comfort from conception till old age and to assure them that the world is a comfortable place with the belief that their proper growth management, the chairman, Hospital Island Maternity Hospital. She also will impact on the nation as a whole.

Products ranging from baby cots, baby mattresses, walker, changing mats, breastfeeding kits, pillows, among other products of the company, were presented to not only the first baby, but also extended to the the new arrival as usual and urged other effectively used. second and third babies of the year delivered corporate bodies to give continuous at the hospital . The hospital management was support to the hospital.









also presented mattresses, pillows,

of the year, appreciated the support that Responding on behalf of the hospital Vitafoam had given over time to the Lagos Board, Lagos Island Maternity, Dr. Abiola commended the medical director and Balogun, said the hospital was grateful to health officers for their contribution to Vitafoam for its support over the years, maternal and child health in the state. She and urged them to do more. The Chief averred that the impressive records of safe Medical Director, Dr. Donald Imosemi delivery in the state revealed that facilities thanked Vitafoam for coming to celebrate provided by the government are



























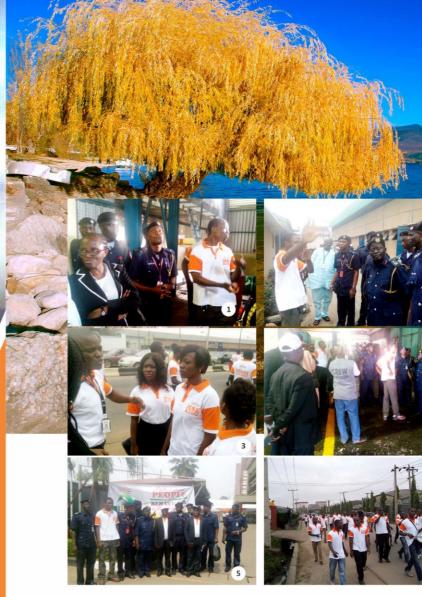


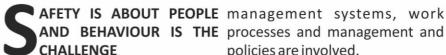


he last quarter of 2014 started colourfully with our Brand experiencing a revamp, especially as we took the gamut of our products offering to the consciousness of our customers and prospective customers. Vitafoam is a household name in Nigeria when it comes to mattress. For a while now, we have added many other products that made our pay-off 'the fine art of living' our real essence. In the campaign, we told our story more emphatically. For decades, most people knew us for just mattress, being our flagship product. However, for some time now, Vitafoam has evolved. We have become a one-stop shop for furniture, bedding, mattress, insulated, moulded and footwear products. Through the campaign, we made concerted efforts to hype all our products as a Group to the Nigerian market.

Committed to bringing comfort and fine art of living to the People of Africa, Vitafoam, with burning passion has demystified style and with innovation made it affordable and accessible.

The awareness campaign went viral on the social media. It was an instant hit as traffic kept rising, indicative of the strong brand affinity of our loyal customers. At the same time, the internal campaign to reinforce the fact that WE ARE MUCH MORE THAN MATTRESS was massive. It was all-inclusive and colourful as members of staff donned the 'much more than mattress' T-Shrts every Friday throughout the month of November.





architecture, equipment, Ceremony.

AND BEHAVIOUR IS THE processes and management and policies are involved.

Aligning behaviours to safety The thrust of last year's Safety conciousness has been a Week in November, 2014 was far challenge. People perpetuate or reaching with indepth awakening. exhibit behaviours that make or The theme reinforces the all-themar. Incidences and Near-misses time singular message of the most of the times are traceable to Health, Safety and Environment actions and inactions of people. Manager. As usual, we took to the To be safe requires conscious street to create an awareness positive actions from people. campaign on the theme before Behavior Based Safety is the settling down to seasoned talks application of the science of from professional Safety. Keynote applied behavior analysis to Address was delivered by Mr. Ehis. issues of safety in the workplace. A tour of the Factories by Safety All employees from the front-line and Health Regulatory Bodies was to the board room plus the undertaken to rest the Opening

- 1. Health, Safety & Environment Manager Explaining a point during Factory Tour
- 2. HSEM buttressing a point
- 3. Industrial Trainees taking instructions from the Factory Manager
- 4. Firemen and Guests inspecting the Faclity
- 5. Fire Service with the GMD
- 6. Road Show
- Fire Service Officials

Guests in attendance were Health and Environment Veterans and Bankers. They include State Fire Service, Federal Fire Service, Clearline, UBA, Wema Bank, Lagos Safety Commission, Man Fire Service, Federal Ministry of Labour & Productivity, Federal Ministry of Health, Zenith Bank,





IPWA, CAP MD & HSE Manager, Moukafoam, Environmental Harmony, May & Baker and friends of Vitafoam.

Various approaches have had reasonable success in reducing unsafe behaviours in the workplace. Some involve model (Antecedent, Behaviour, penalties; others involve Consequence). Antecedent is a surveillance; others involve stimulus or event that occurs guidance, codes and procedures before behaviour in time. This to follow; others still are stimulus or event may result in the supportive and training-oriented. behaviour. Work examples Some initiatives come from the include goals, policies, training, employer, from state regulatory job aids and guides. Behaviour is bodies, and some worthwhile anything that we can see an initiatives come from individual individual do, or say while employee's own insights, ideas, Stimulus is an event that occurs training and development after a behaviour in time. This activities around health and consequence could increase or safety. Most employers and decrease behaviour in the future, employees in the area of safety depending on its reinforcing or will agree that the ultimate aim of punishing properties. Work a safety initiative is a "total safety examples include feedback, culture"; however, this concept is recognition, task completion, goal rarely defined. A total safety achievement, rewards. Despite culture is a culture in which: a) the fact that we rely heavily on individuals hold safety as a 'value' antecedents, it is consequences and not just a priority; b) that have the greatest influence individuals take responsibility for on behaviour. the safety of their co-workers in The week continued with fire addition to themselves; and c) all drills and emergency response level of employee are willing and simulations to keep employees able to act on their sense of up-to-date. responsibility - they can go 'beyond the call of duty'. Within BBS, behaviour is



explained in terms of the ABC





- Putting fire off
- Instructing on use of Fire Extinguisher
- 10. Staff on HSE Week Road Show
- 11. HSE Week Fire Simulation
- 12. Putting Fire Off



Act Rather Than React

"We experience stress when we feel that situations are out of our control," says Melnick of Forbes. It activates the stress hormone and, if chronic, wears down confidence, concentration aspects of the situation you can control and aspects you can't. Typically, you're in control of your actions and responses, but not in control of macro forces or someone else's tone, for example. "Be impeccable for your 50%," she advises. And try to let go of the rest.

Take A Deep Breath

If you're feeling overwhelmed or are coming out of a tense meeting and need to clear your head, a which response you want to make," she says. says. few minutes of deep breathing will restore You can also train those around you by answering balance. Simply inhale for five seconds, hold

and exhale in equal counts through the nose. "It's hours to talk in person or closing the door when like getting the calm and focus of a 90-minute you need to focus.

anticipated. "You want to have preset criteria for buildup of stress and rejuvenate ourselves," she

Schedule Your Day For Energy And Focus

Most of us go through the day using a "push,

Eliminate Interruptions

yoga class in three minutes or less at your desk".

"Most of us are bombarded during the day", push, push" approach, thinking if we work the full and well-being. She advises that you identify the Emails, phone calls, pings, pop ins, instant eight to 10 hours, we'll get more done. Instead, messages and sudden, urgent deadlines productivity goes down, stress levels go up and conspire to make today's workers more you have very little energy left over for your distracted than ever. While you may not have family. Scheduling breaks throughout the day to control over the interrupters, you can control walk, stretch at your desk or do a breathing your response. You can responding in one of exercise works wonder. "Tony Schwartz of the three ways: Accept the interruption, cut it off, or Energy Project has shown that if we have intense diagnosis its importance and make a plan. Many concentration for about 90 minutes, followed by interruptions are recurring and can be a brief period of recovery, we can clear the

email during certain windows, setting up office

Eat Right And Sleep Well

"Eating badly will stress your system," says Melnick, who advises eating a low-sugar, highprotein diet. "And when you're not sleeping well, you're not getting the rejuvenating effects." If racing thoughts keep you from falling asleep or you wake up in the night and can't get back to sleep, Melnick suggests a simple breathing trick that will knock you out fast: Cover your right nostril and breathe through your left for three to five minutes.

Get Better Sleep

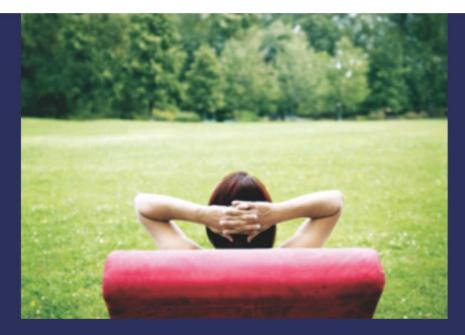
An estimated 50 million to 70 million Americans suffer from a chronic sleep disorder. Cwynar says to get better sleep "you need to improve your Hypothyroidism, the most common thyroid for replacing carbonated beverages with water is the bedroom. Studies show that even if you don't swings, weight gain, impaired concentration and body. turn it on, your brain associates the TV with severe fatigue. If you experience any of these Most of us have gotten into the habit of drinking stimulation. Also, forming habits is important. issues, she suggests getting a simple blood test things our body cannot use like sugar, caffeine Go to bed and get up at the same time every day. to check your TSH levels. However, she notes and carbonated drinks. Replace one beverage a Some tricks: Keep the bedroom cool to help you that not all doctors agree on how to read the test. week with pure water and feel the rejuvenation. fall asleep. Studies have found a correlation Some believe that below 5.0 is "normal," but she Each week replace another cup of coffee or soda between high core body temperature and believes your levels should be below 2.5. insomnia. If you have trouble falling asleep, get up and leave the room until you feel tired. Finally, Prepare For "That Time Of The Month" "never exercise after 4 pm," she warns. While Cwynar says hormones greatly impact fatigue, bottles so you always have some with you. Sip it exercise will improve your sleep, it's better to do and PMS can hijack your energy if you don't all day long. Once your body gets used to the it earlier in the day, so that your body has time to prepare for it. "You're losing fluid, your hormones idea that you will be giving it the water it needs come down.

Move More To Boost Metabolism

Yeah, yeah, you're too tired to exercise, right? comes with PMS, fill up on fruits and veggies, eat younger and more vibrant. Well studies show that the more you move, the more fiber and complex carbs, avoid salt and more energy you'll have. "No more excuses," caffeine and exercise more. When it comes to See A Specialist scolds Cwynar. Oftentimes, she finds that people perimenopause, the transition to menopause. If you can't find relief through lifestyle changes metabolism.

while burning calories. Appreciably more and cohosh, red clover, evening primrose oil. Racheal in concluding her session stressed the more dancing groups are sprouting up in Nigeria valerian root and ginseng. that would afford you the opportunity to dance. If this sounds way off, you can as well move to 'Drink Plenty Water' In your church, mosques or living room, you can heating and cooling system on a continuous charge, your defence is naturally up. give yourself a treat. Dance energetically.

Get Your Thyroid Checked Out



with both perimenopause and menopause. She when there's something not right. Dancing is another way to get out and have fun also suggests herbs like St. John's wort, black

basis. Dehydration is associated with decreased energy, increased hunger, tiredness and aging, wrinkled skin. In addition to drinking water, eat **By: Rachael Ogolo and notes from Forbes.** "Although millions have a thyroid problem, only more water-based foods, like fresh fruits and about half of cases are diagnosed," says Cwynar. vegetables for hydration. Another good reason

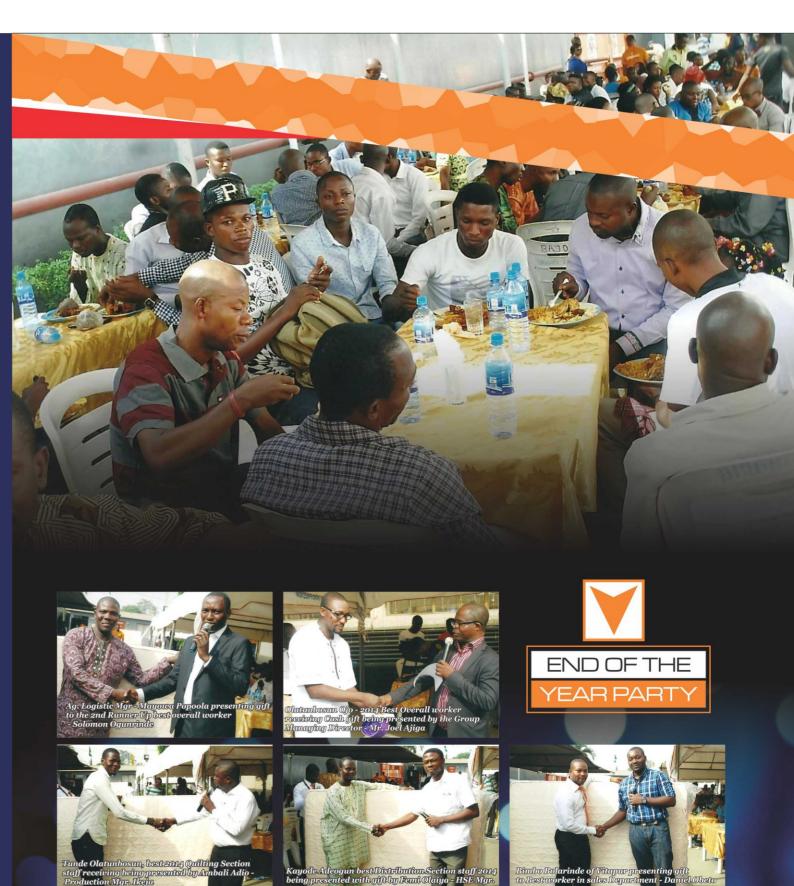
bedroom hygiene." First, get the television out of disorder, can cause nightmares, anxiety, mood that carbonation leaches minerals from your

with a glass of water. Over a few weeks, you will find that your body prefers water. Keep a mug of water on your desk or strap on one of those water are plummeting and you can get neck pain and regularly, it will stop retaining fluid. Your drinking confusion. Some of us become lunatics," she and peeing ratio will level out in a couple of days. says. (Thanks, Doc.) To curb the fatigue that As your cells rehydrate, you will look and feel

don't push their bodies hard enough. While it's "fatigue" is better described as chronic and your general practitioner says everything's true that any exercise is good, try to really sweat. exhaustion and deep weariness. Usually, the normal, you may want to consider diagnostic She recommends burst training, where you work culprit is a hormonal imbalance. Although testing to pinpoint exactly where the problem at nearly 100% capacity for 45 seconds, rest for controversial, Cwynar advocates for hormone lies. From a food allergies profile test to vitamin 90 seconds, and then repeat for 20 minutes. It replacement therapy. Additionally, many of the analyses, you'll be able to figure out exactly why helps burn fat for the next 36 hours and increases natural therapies that ease PMS will also help you're so tired. "You know your body". "You know

importance of taking charge of our thoughts. emotions, schedules and environment. By so doing, we can better manage stress. It's indeed rhythms coming from your own music box. You Your cells are mostly water. You need to replace critical to sit and find out the things that stress don't need to go clubbing to have a good dance. the water lost from sweating, tears and the body's you up and work at taking charge. Once you are in











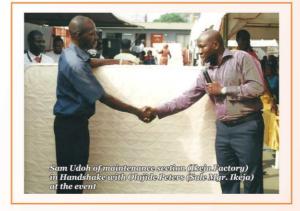






























































Meanwhile at Maryland the Fun took another turn Grown ups couldn't hold the groove

The future is brilliant with Vitafoam" The Clown explains to the Kid





Scintilating Products gifts waiting to be grabbed



Vitafoam brands right from the early stage



The mixed crowd veiling up for the party $% \left\{ \left\{ 1\right\} \right\} =\left\{ 1\right\}$



Adult trying out their Swagger for freebies











through the provision of various organisation. Office.

Gboyega Oluwatusin said that the scholarship award, like many staff of Vitafoam and the other incentive programs in the children's academic performance. company, was initiated to boost

kinds of incentives and awards in order to boost productivity and order to boost productivity the overall fortunes of the among others, the employee's category while Samuel Oladepo, company. The company however performance, span of service and the son of Mrs. Adenike Oladepo took this gesture a notch higher on good record. "This is so because and Catherine Apadaba, the Wednesday, February 18, 2015 we realised that if we concentrate daughter of Mr. Olurotimi more on the children's academic Apadaba were both awarded in when it awarded some staff of the performance, a typical parent the tertiary category. organization with scholarships for could decide to go out of his way to While thanking Vitafoam on their children at the Ikeja Head influence his child's result one way behalf of other beneficiaries, Mrs.

itafoam Nigeria Plc over the performance and loyalty of The award was presented in two the years, has been both the staff and non-categories, secondary and tertiary known as an organisation intended to give them a sense of school scholarship award winner that places premium on staff recognition for their contribution went home with a cheque of motivation and quality welfare towards the growth of the N300,000 while the tertiary beneficiaries were given cheques

or the other to ensure that the Adenike Oladepo who has been a Speaking at the presentation of He however said that the said "we feel very happy, very cheques to the beneficiaries, the beneficiaries were finally selected motivated by the gesture and very Employee Services Manager, Mr. based on the combination of the grateful to God and Vitafoam for



Gives Scholarships to Staff's Children

PICTURES























t's funny how people can react to different things differently, you can search through these phobias and see which affects you but you can defeat your fears or phobia only if you stand up to face them.

Mayo Clinic defines a phobia as an overwhelming and unreasonable fear of an object or situation that poses little real danger but provokes anxiety and avoidance. Unlike the brief anxiety most people feel when they give a speech or take a test, a phobia is long lasting, causes intense physical and psychological reactions, and can affect your ability to function normally at work or in

Ablutophobia –

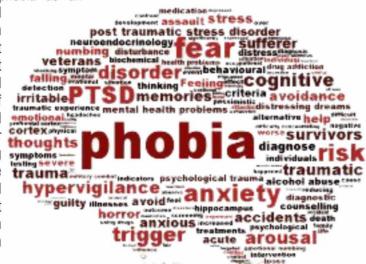
social settings.

- Fear of bathing, washing, or cleaning
 - Astraphobia -
- Fear of thunder and lightning Aviophobia
- Aviatophobia fear of flying Barophobia-
- Fear of gravity
- Ergasiophobia fear of work Gerascophobia-

- Fear of growing old or aging Harpaxophobia -
- Fear of being robbed Heliophobia -
- Fear of the sun or sunlight
- Fear of childbirth or pregnancy Ichthyophobia Fear of fish, including fear of
 - eating fish Halitophobia
 - Fear of bad breath Decidophobia
 - · Fear of making decisions
 - Cherophobia
 - Fear of happiness Agyrophobia
 - Fear of crossing the street

Of all these, some phobias are traumatic just unimaginable. Imagine phobia for buttons. So this person has zipper on shirts et al. No buttons! How is he surviving? Another one is the fear of happiness. That's difficult to crack.in other words, this person is afraid of being happy. So he

lives on as a saddist or what? We live in weird world. Now, the one most Koumpounophobia - fear of employees experience is fear of their Bosses, Bossphobia! Are you Fear of alcohol Myrmecophobia – bossphobic? Don't be. Just do all you are hired to do creditably well and go beyond the call of duty. Show onwership and deep Fear of swallowing Philophobia – interest in your Organisation and allow integrity and excellence guide you. You will then have no reason to fear your Boss.



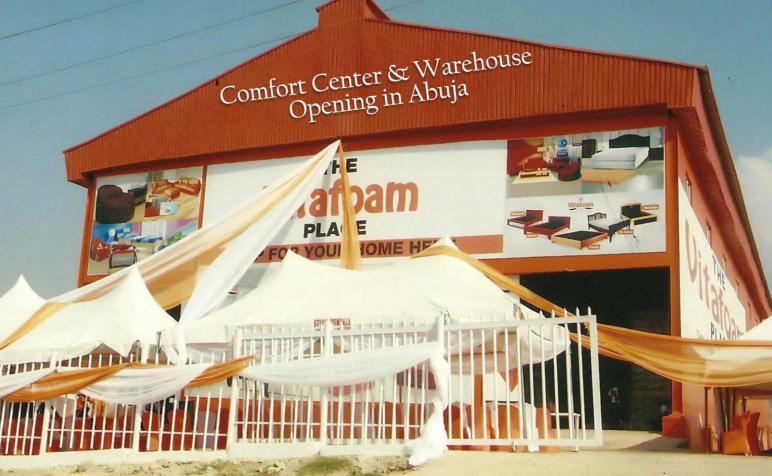
Hypnophobia

- Somniphobia fear of sleep
- buttons Methyphobia –
- Fear of ants Phagophobia -
- fear of love Spectrophobia -
- Fear of mirrors Technophobia -
- Fear of technology Tokophobia By Omotayo Taiwo











The HOS, Head, Corporate Services & Brand Development, Factory Manager Jos &



Display of other furniture in the Comfort Centre



The Vitafoam place a new Mega warehose and Comfort Centre fast Opened in Abuja

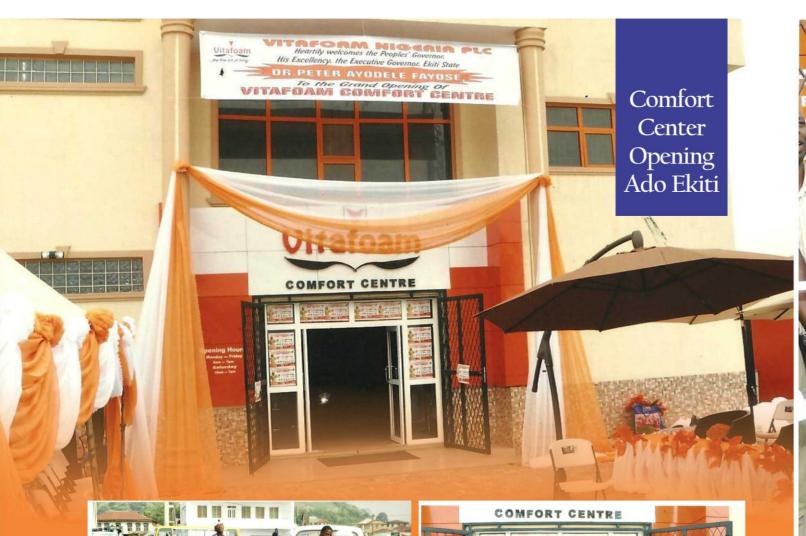
The Chairman of the occasion cut the ribbon and declared the





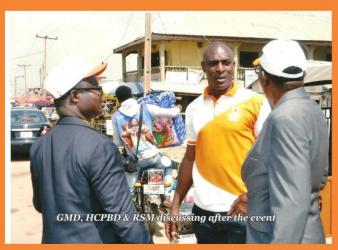








































Weddings



Mr. & Mrs. Innocent Agada



Mr. Dandison and his wife





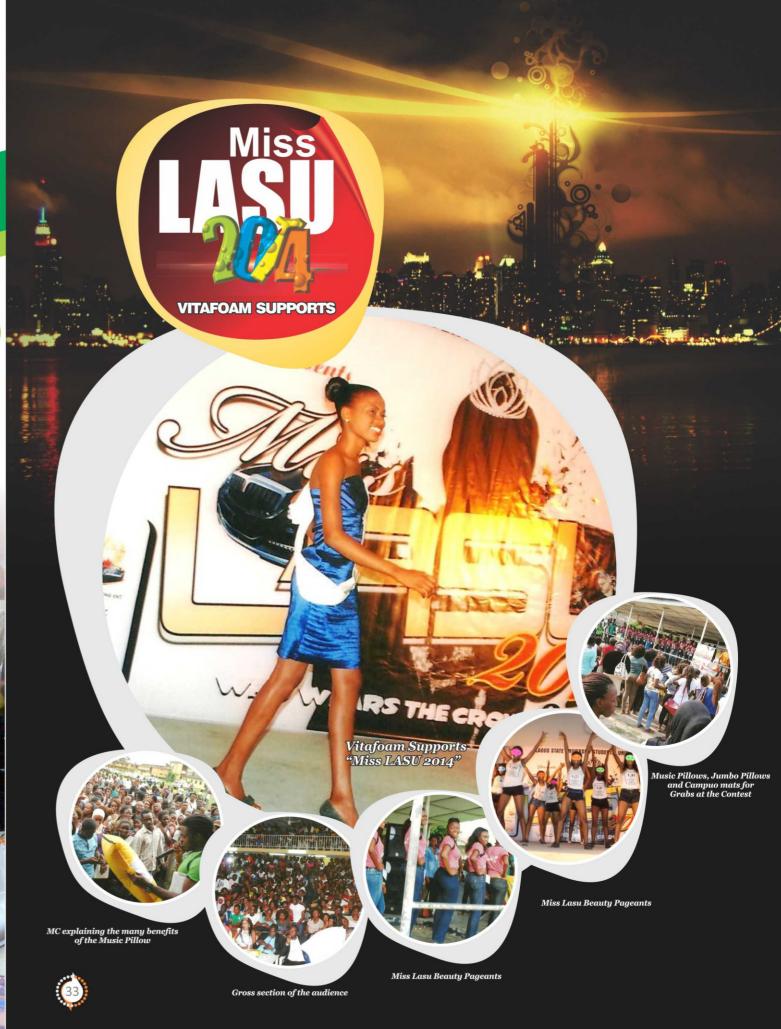


November Birthday Celebrant









TOWN HALL MEETINGS







arol Kinsey Goman wrote extensively ●about how to recognize a liar's body language. She also said it is important to pay attention to 2. Change of subject. You've verbal cues that give liars away.

Liars experience stress when lying. They often try to circumvent that by speaking the literal truth. For instance, if your colleague says, "That's all I can tell you," believe him. He can't or won't tell you more. But remember: that doesn't mean this is all he knows. In communication, when one is conversant with these cues, it's easier to manuever the liar to increase his stress level to breaking point where he throws his hands up in surrenderness. Here are 12 cues you can be on the look out for.

12 Verbal Cues of a Liar:

1. Unnecessary Elaboration. The more someone embroiders a story, adding unnecessary details and irrelevant information, the greater the chance he or she is making it up; especially if you are not the one requesting for the details.

- just asked your co-worker how his meeting went. He answers, "Good," then abruptly switches the subject to ask about your latest project. He might be keeping the content of the meeting private for any number of reasons, but 6. False starts and you'd be right to wonder what he was withholding.
- 3. Stalls. Repeating the question, asking that the question be repeated, or asking a question back rather than replying to what was asked—all give fabricate an answer. Question: "Why did you leave your last job?"
- 4. Response: "Why did I leave my last job?" or "Why do you think that is important?"

- Quasidenials. Liars may say something that sounds like a denial but isn't: "Do I look like someone who would do that?" instead of "No, I didn't do it." They may even go into attack mode and try to impeach your credibility or competence with questions like "Why are you wasting my time with this stuff?"
- repetition. Stammering, stuttering, slurring words, false starts, and frequently repeating the same words and phrases—all are signs of a higher cognitive load and the possibility of deception.
- the liar extra time to 7. Grammatical errors. We all make grammatical errors. but liars often change pronouns and tenses in midsentence. Here's an example of both: "I leave for the office about 8 a.m. every day, and then we stopped for coffee."
 - 8. Credibility Builders. "To tell the truth," "To be



honest," "Truthfully," "In all candor," "Honestly," "Frankly," "I swear on my mother's grave," and "I swear to God." Whenever you hear these words or phrases, a warning bell should ring in your brain.

- 9. Depersonalizing language. Deceivers use fewer self-references ("I," 12. Forward thinking. People "me") and more generalizations ("everyone," "they," "them"). For example, a liar might say, "The Protocol department must have made an error," rather than, "It was my responsibility."
- 10.Hesitations. "Uh," "er," "um," "ah."
- 11.Guilt-trip statements. Liars make a show of taking

you'll abandon the question while defending yourself. For example, a female liar might say, "I'll bet you aren't hounding guilty?"

who tell the truth tend to jump forward and back in construct their stories in Because they are working from a false memory, it is almost impossible for liars order.

Verbal cues are easier to detect if the liar hasn't had time to prepare. A good lie requires rehearsal and

offence in the hope that memorization. If you suspect deception, it can be helpful to relax people first, to get them to lower their guard, and then encourage them to talk as any of the men about this. much as possible. The more Why is it that you presume they talk, the greater the only a woman would be chance that they'll say something revealing.

Listen carefully to what people are telling you. Stay time. Deceivers need to especially alert if people tell you what they are not doing: chronological order. One final word of caution: Don't rush at fishing for liars around. Be calm and subtly to tell their stories in practice these. It's a reverse chronological communication skill that will enhance your people management ability.







FRSC inspects Vitafoam's Fleet cursion

